

From: Jack Heeger
To: Microsoft ATR
Date: 1/2/02 7:45pm
Subject: Microsoft Settlement

I am writing to urge the settlement of the Microsoft case. As a consumer, I still fail to see how I have been hurt by Microsoft. Instead, I do feel that as a consumer I have been hurt by the constant attacks on Microsoft during the past few years by a few competitors who apparently cannot compete in the marketplace but instead must rely on government to help them, and in doing so, have stifled innovation.

Please settle this case and allow us all to move on. Once this is settled, the high tech industry can begin to innovate again and a company can build a better product without fear of being sued and consumers will reap the benefits. The economy needs a boost. The settlement of this case will help give that boost.

Jack J. Heeger
15 Hall Court
Napa, CA 94558
(707) 254-1908
Fax (707) 254-8284
e-mail: jheeger@pacbell.net